



**PROGRAM-AT-A-GLANCE**  
**Business Technology 2004 Workshops**  
 Las Vegas Hilton – Las Vegas, NV – April 28 – 29, 2004

<b>WEDNESDAY, APRIL 28<sup>th</sup></b>	
<b>10:30 am – 7:00 pm</b>	<b>REGISTRATION</b> Hilton Ballroom Foyer
<b>1:30 pm - 2:15 pm</b>	<b>Opening General Session Kick-Off</b> Hilton Ballroom D <ul style="list-style-type: none"> <li>▪ Zachary Tumin, FSTC Executive Director</li> </ul>
<b>2:30 pm – 3:30 pm Sessions</b>	<b>Disaster Recovery &amp; Business Continuity</b>
	<b>2:30 pm – 3:30 pm Hilton Ballroom F</b> <b>FSTC Business Continuity SCOM Session: 2004 Vision and Plan</b> <ul style="list-style-type: none"> <li>▪ Damian Walch, IBM; Jim Salters, FSTC</li> </ul>
<b>2:30 pm – 3:30 pm Sessions</b>	<b>Identity Management</b>
	<b>2:30 pm – 3:30 pm Hilton Ballroom D</b> <b>Interactive Session: General Services Administration</b> <b>E-Authentication: The Business Opportunity and 2004 Plan</b> <ul style="list-style-type: none"> <li>▪ Steve Timchak, GSA; Georgia Marsh, GSA; Chris Loudon, Enspier</li> </ul>
<b>3:30 pm - 3:45 pm</b>	<b>COFFEE BREAK</b> Hilton Ballroom E
<b>3:45 pm – 5:00 pm Sessions</b>	<b>Disaster Recovery &amp; Business Continuity</b>
	<b>3:30 pm – 5:00 pm Hilton Ballroom F</b> <b>FSTC Business Continuity SCOM Session: 2004 Vision and Plan</b> <ul style="list-style-type: none"> <li>▪ Damian Walch, IBM; Jim Salters, FSTC</li> </ul>
<b>3:45 pm – 5:00 pm Sessions</b>	<b>Identity Management</b>
	<b>3:30 pm – 5:00 pm Hilton Ballroom D</b> <b>Interactive Session: General Services Administration</b> <b>E-Authentication: The Business Opportunity and 2004 Plan</b> <ul style="list-style-type: none"> <li>▪ Steve Timchak, GSA; Georgia Marsh, GSA; Chris Loudon, Enspier</li> </ul>
<b>5:00 pm - 6:30 pm</b>	<b>COCKTAIL RECEPTION</b> Hilton Ballroom E



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THURSDAY, APRIL 29 <sup>th</sup>	
7:00 am - 4:30 pm	<b>REGISTRATION</b> Hilton Ballroom Foyer
7:00 am – 7:45 am	<b>CONTINENTAL BREAKFAST</b> Hilton Ballroom E
8:00 am - 9:30 am Sessions	<b>Disaster Recovery &amp; Business Continuity</b>
	<b>Identity Management</b>
	<p>8:00 am – 8:30 am <b>Hilton Ballroom F</b></p> <p><b>Opening Presentation: FSTC Business Continuity SCOM: 2004 Vision and Plan</b></p> <ul style="list-style-type: none"> <li>▪ Damian Walch, IBM; Jim Salters, FSTC</li> </ul>
	<p>8:00 am – 8:30 am <b>Hilton Ballroom D</b></p> <p><b>Opening Presentation: FSTC Security SCOM: 2004 Vision and Plan</b></p> <ul style="list-style-type: none"> <li>- Background</li> <li>- Identity Management Projects/Activities To-Date</li> <li>- 2004 Priorities and Member Feedback</li> <li>- Action Plan and Next Steps</li> <li>▪ Mike McCormick, Wells Fargo; Mike Versace, NEC</li> </ul>
<p>8:30 am – 9:30 am <b>Hilton Ballroom F</b></p> <p><b>Panel: External Interdependencies: BCPs and Testing</b></p> <ul style="list-style-type: none"> <li>▪ <b>Moderator</b> – Henry Osti, Osti and Associates</li> <li>▪ <b>Panel</b> – Rich Cowperthwait, JPMorgan Chase; Randy Till, MasterCard International; Duncan Rarity, Rarity &amp; Associates</li> </ul>	<p>8:30 am – 9:30 am <b>Hilton Ballroom D</b></p> <p><b>The Foundation: Enterprise Identity Management Presentation: Implementing an Enterprise Identity Solution in Financial Services</b></p> <ul style="list-style-type: none"> <li>▪ Chris Ceppi, Oblix</li> </ul>
9:30 am - 10:00 am	<b>NETWORKING BREAK</b> Hilton Ballroom E
10:00 am - 11:30 am Sessions	<b>Disaster Recovery &amp; Business Continuity</b>
	<b>Identity Management</b>
	<p>10:00 am – 10:50 am <b>Hilton Ballroom F</b></p> <p><b>Financial Industry Issues and Trends: Regulatory Analysis: Current Status and the Tactical Implications for Financial Services</b></p> <ul style="list-style-type: none"> <li>▪ Jeff Dato, KPMG</li> </ul>
<p>10:50 am – 11:30 am <b>Hilton Ballroom F</b></p> <p><b>Innovative Strategies: Case Study: Innovative Approaches to Pricing and Allocating Recovery Seats at JPMorgan Chase</b></p> <ul style="list-style-type: none"> <li>▪ Rich Cowperthwait, JPMorgan Chase</li> </ul>	<p>10:00 am – 11:30 am <b>Hilton Ballroom D</b></p> <p><b>The Opportunity: Federation and Single-Sign-On Panel: Federated Identity: Unlocking the Opportunity</b></p> <ul style="list-style-type: none"> <li>▪ <b>Moderator</b> – Alex Popowycz, Fidelity</li> <li>▪ <b>Panel</b> –Matthew Gardiner, Netegrity; Linda Elliott, PingID Network; Jahan Moreh, Sigaba</li> </ul>



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11:45 am - 12:45 pm	<b>LUNCHEON</b> Hilton Ballroom E	
12:45 pm - 2:45 pm Sessions	Disaster Recovery & Business Continuity	Identity Management
	<p>12:45 pm – 1:30 pm <b>Hilton Ballroom F</b></p> <p><b>Case Study: Midrange and Distributed Systems Disaster Recovery at US Bank</b></p> <ul style="list-style-type: none"> <li>▪ Lanny Myska, US Bank</li> </ul>	<p>12:45 pm – 1:30 pm <b>Hilton Ballroom D</b></p> <p><b>Presentation: Developing an Enterprise Identity Management Framework</b></p> <ul style="list-style-type: none"> <li>▪ Steve Roach, Citigroup</li> </ul>
	<p>1:30 pm – 2:10 pm <b>Hilton Ballroom F</b></p> <p><b>Case Study: Integrated DR Testing at Fidelity</b></p> <ul style="list-style-type: none"> <li>▪ Kristen Drobnis, Fidelity</li> </ul>	<p>1:30 pm – 2:45 pm <b>Hilton Ballroom D</b></p> <p><b>The Threat to Digital Identity and Trust</b>  <b>Panel: Phishing: The Opportunity for Industry Action</b></p> <ul style="list-style-type: none"> <li>▪ <b>Moderator</b> – Dan Schutzer, Citigroup  <b>Panel</b> –Dave Jevans, Tumbleweed Communications; Jim Maloney, Corillian; JT Jacoby, Fidelity; Mark Shull, MarkMonitor</li> </ul>
	<p>2:10 pm – 2:45 pm <b>Hilton Ballroom F</b></p> <p><b>Presentation: Industry Collaboration and Work area Recovery</b></p> <ul style="list-style-type: none"> <li>▪ John Ratliff, First Technology Capital</li> </ul>	
2:45 pm - 3:15 pm	<b>NETWORKING BREAK</b> Hilton Ballroom E	
3:15 pm - 4:30 pm Sessions	Disaster Recovery & Business Continuity	Identity Management
	<p>3:15 pm – 4:00 pm <b>Hilton Ballroom F</b></p> <p><b>Case Study: The Evolution of Workarea Recovery at Bank of America</b></p> <ul style="list-style-type: none"> <li>▪ Ted Tolleson, Bank of America</li> </ul>	<p>3:15 pm – 4:00 pm <b>Hilton Ballroom D</b></p> <p><b>Presentation: Identity Theft: What About Prevention?</b></p> <ul style="list-style-type: none"> <li>▪ Carol Benson, Glenbrook Partners</li> </ul>
	<p>4:00 pm – 4:30 pm <b>Hilton Ballroom F</b></p> <p><b>SCOM Action Going Forward: Committee and Projects</b></p> <ul style="list-style-type: none"> <li>- Recap Day's Actions and Ideas</li> <li>- Next Steps: Business Continuity SCOM Meetings and Initiative</li> <li>▪ Damian Walch, IBM; Jim Salters, FSTC</li> </ul>	<p>4:00 pm – 4:30 pm <b>Hilton Ballroom D</b></p> <p><b>SCOM Action Going Forward: Committees and Projects</b></p> <ul style="list-style-type: none"> <li>- Recap Day's Actions and Ideas</li> <li>- Next Steps: Security SCOM Meetings and Initiatives</li> <li>▪ Mike Versace, NEC</li> </ul>